

WAIVER SIGNED via MOMENCE

By signing up to participate in our classes, you agree to be bound by our Terms and Conditions set out below.

Participating in any form of exercise at The Studio Padstow is done entirely at your own risk. You are advised to seek medical advice prior to commencing any exercise program if you are in any doubt about your ability to engage in exercise. Classes may be physically strenuous, and you voluntarily participate in them with full knowledge that there is risk of personal injury or disability.

You must inform our instructors if there are any risks to your health before you participate in our classes. You must inform the instructors if you have any pre-existing injury, illness, discomfort or are pregnant, prior to commencement. In that case, we may ask you seek to approval from a medical practitioner to participate in our classes. Participating in any form of exercise at our studio with a medical condition is done entirely at your own risk. Bookings are to be made via the App and website. Once registered and account paid can you attend classes. You may not join our Studio Reformer classes until an Introductory consultation has been completed which is purchasable in our Welcome Pack or have previously engaged in Reformer Pilates classes.

For hygiene and safety reasons, you must wear non-slip socks and bring a small / gym towel to every class. Additional non-slip socks are available for purchase \$19.95 in the Studio. Towels can be hired for \$2 if failure to bring your own.

Only members attending a class or waiting for the next class are permitted to enter the studio for the safety and wellbeing of all attendees.

You acknowledge that our instructors may make physical contact with you for correction, assistance, or guidance on correct Pilates practice.

Instructors are subject to change without notice. This may be due to illness, holiday, or other circumstances beyond our control. Classes from time to time may be cancelled due to reasons out of our control. Credits will be given to those affected.

We reserve our right to change our class timetable at our studio and you will be notified of any such changes via email, in app or social media.

❖ ALL MEMBERSHIPS AND CLASS PACKAGES ARE NON-REFUNDABLE & NON-TRANSFERRABLE.

MEMBERSHIPS – 12 consecutive weeks: - Cannot be placed on hold/cancelled.

When you purchase one of the following, you are committed to the weekly membership until the end of the 12 weeks. Merchant Fees Apply.

- **All Access Membership** - unlimited classes for \$65/week - 1 class per day.
- **Studio Membership** - 1 class/week for \$28/week - Studio Reformer + Mat Classes
- **Studio Membership** - 2 classes/week for \$49/week - Studio Reformer + Mat Classes
- **Mat Membership** - 1 class/week for \$20/week - Mat Classes including LIIT + BARRE

CLASS PACKAGES – 4 months: - Cannot be placed on hold/cancelled.

- **10 Class Pass** for \$330 - 4 month expiry
- **20 Class Pass** for \$600 - 4 months expiry

All packs may be subject to price increase, and changes will be communicated to members in writing four weeks prior to any change.

Cancellation Policy

Our cancellation policy is in place to ensure every member has a chance to attend class. Class cancellations can only be made via the App. Class cancellations can be made up to six hours prior to your class start time without penalty. You have 30 days to use this credit before it expires.

All members who pre-book a class but fail to attend or cancel the booking less than six hours prior to the class start time will forfeit their class.

Credits are given each week on the anniversary of your 1st class. Credits are given weekly. Make-up classes cannot be done prior to the credit being given. Make-up classes need to be done after.

Private and semi-private classes must be paid for at the time of booking and have a strict 24-hour cancellation policy, otherwise the fee is forfeited.

We do not accept cancellations by e-mail, social media, or any other method other than by you using the booking system via the App or on the PC through Mومence.

Personal Agreement / Waiver

I agree that The Studio Padstow is in no way responsible for the safekeeping of my personal belongings while I attend class. I understand that classes may be physically strenuous, and I voluntarily participate in them with full knowledge that there is risk of personal injury or disability.

By booking into a class, you automatically agree to all the Terms and Conditions set out by The Studio Padstow.